

TERM BOX	
Utility	Columbia Gas of Ohio ("Utility")
Price Plan	Fixed Rate
Initial Price & Term	Fixed Rate of \$0.649 per CCF through a period of 12 months
Renewal Term(s)	Following the Initial Term, this Agreement will automatically renew month to month thereafter at a monthly variable price as described in the Renewal Term and Price section of this Agreement
Cancellation Fee	None

Term: The term of this program will begin with the first billing cycle my enrollment or rate change is confirmed with the Utility and will continue through the Initial Term stated in the Term Box and automatically continue as stated in the Term Box until canceled by notice as provided by this Agreement. Interstate Gas Supply, Inc. ("IGS Energy") will supply the commodity portion of my natural gas and the Utility will continue to be my Natural Gas Distribution Company ("NGDC"). Within 3 business days of enrollment, IGS Energy will notify the NGDC to transfer gas services to this program. Due to the volatility of the gas market, IGS Energy reserves the right to discontinue this contract any time before enrollment. If I am currently an IGS Energy customer, IGS Energy reserves the right to reject or rescind this enrollment or to require me to pay any applicable cancellation fee for my existing program to be eligible for this program.

Regulatory: The residential natural gas program is subject to ongoing Public Utilities Commission of Ohio ("PUCO") and Utility jurisdiction and I understand that if the residential program is terminated or materially altered, this Agreement may be terminated by IGS Energy without penalty.

Price: Starting with my first billing cycle of this Agreement through my Initial Term, my price will as stated in the Term Box. I am responsible for, and my price does not include, applicable state and local taxes and/or NGDC charges, which will be billed by the NGDC.

Renewal Term and Price: For each Renewal Term this Agreement will automatically renew on a month-to-month basis at a price calculated by taking the appropriate monthly closing NYMEX settlement price and adding an amount not to exceed \$0.480 per CCF, which does not include applicable NGDC charges and taxes. IGS Energy reserves the right to make changes to the terms of this Agreement, including price and pricing methodology and term for any Renewal Term(s). If changes are made to this Agreement, and notice is required under applicable law, notice will be made at least 30 days prior to the changes becoming effective. If I do not cancel the Agreement at that time this Agreement will continue under the revised terms thereafter. If I am on a fixed price product, IGS Energy reserves the right to lower my price at any time for any month or months and thereafter return my price to the last noticed price, without providing me with notice of either.

Rescission Period: This Agreement may be rescinded by me with no cancellation fee by contacting the NGDC in writing or by telephone at the number provided on the confirmation notice within 7 business days from the post-mark date of the confirmation notice sent by the NGDC ("Rescission Period"). If I am an existing customer I will not receive a confirmation notice from the NGDC but, in the event I decide to rescind enrollment in this Agreement during the Rescission Period, I will be returned to my previous Agreement with IGS Energy without penalty under this Agreement.

Cancellation: After the Rescission Period described above, either party can cancel this Agreement by providing notice to the other of not less than 30 days, subject to applicable Cancellation Fee stated in the Term Box, by providing notice to the other, or as otherwise provided in a renewal notice. Cancellation notices provided after the Rescission Period may result in an additional month(s) of service beyond the contract period at the Initial Term Price, which I agree to pay, as the effective date of all cancellations are subject to NGDC guidelines. I understand that if I switch my service to another supplier or back to the NGDC an NGDC switching fee may apply under the NGDC's tariff and the NGDC may charge a price other than the standard service offer rate.

Contact and Dispute Resolutions: In the event of a billing dispute or issues regarding volume or metering, I should contact the NGDC at the number listed on their bill. For other questions or concerns about pricing, I can contact the IGS Energy choice department by phone weekdays from 8:00 a.m. to 8:00 p.m. ET at 1-800-280-4474 (for residential) / 1-888-606-4256 (for commercial), by fax 1-800-584-4839, in writing at P.O. Box 9060, Dublin, OH 43017, or through their web site at www.IGSEnergy.com. Also, I can contact IGS Energy through e-mail at choice@IGSEnergy.com. If my questions, concerns or complaint are not resolved after I have called IGS, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio for assistance at 1-800-686-7826 (toll free) or for TTY toll free at 1-800-686-1570 (toll free), from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.ohio.gov. Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays or visit www.pickocc.org.

Assignment: This Agreement is assignable by IGS Energy without my consent subject only to required regulatory approvals. IGS Energy will use its best efforts to give the NGDC and me thirty (30) days written notice prior to any assignment.

Billing: For my convenience I will receive only one bill, which will be issued by the NGDC each month and will contain IGS Energy's gas price plus applicable taxes and all of the NGDC's transportation and other applicable charges, including any late fees assessed by the NGDC. I agree to continue to pay the NGDC for the entire gas bill under the NGDC's payment terms and conditions. If I pay under the budget bill payment plan, I understand that this service will remain available. IGS reserves the right to issue an invoice to me directly, such invoice would contain IGS Energy's gas price and may also contain

applicable taxes and all of the NGDC's transportation and other applicable charges. If IGS Energy invoices me directly and I fail to pay within the terms specified on the invoice(s) a late fee of 1.5% per month on all past-due amounts will apply. If IGS Energy bills me directly for services provided, IGS Energy may terminate this Agreement with fourteen (14) days written notice should I fail to pay the bill or meet any agreed-upon payment arrangements. If I fail to pay my invoices timely which include IGS Energy charges, the NGDC may disconnect my service, according to NGDC tariff guidelines. I may request, at no charge, up to 24 months of my payment history for services rendered by IGS Energy. Other than for operation, maintenance, assignment and transfer of my account or, where IGS Energy is performing billing services, or for commercial collections, IGS Energy will not disclose my account number to any other third party without my affirmative written consent or electronic authorization or pursuant to a court or Commission order and that, other than for credit checking and credit reporting, if IGS Energy is performing billing services, IGS Energy will not disclose my social security number without my affirmative written consent or pursuant to court order. I authorize IGS Energy to obtain my billing payment and usage history from the NGDC.

Moving/Termination: I understand that this Agreement will automatically terminate, without penalty, if I relocate outside the NGDC service territory, or if the requested service location is not served by the NGDC. Also, I understand that I have the right to terminate this Agreement, without penalty, if I relocate inside the NGDC service territory and the NGDC does not have contract portability. If I relocate within the NGDC service territory and do not exercise my right, if any, to cancel this Agreement at IGS Energy's option, this Agreement may continue for service at my new location. I agree that if I do not terminate this Agreement as provided in this paragraph, I grant the NGDC the right to provide IGS Energy with my account and meter number(s) for my new location and to transfer my contract to my new location. If requested by IGS Energy, I will also provide IGS Energy with this information. If IGS Energy does not transfer this Agreement for service at my new location within 90 days of relocation, this Agreement will automatically terminate. I understand that I am not entitled to the pricing or service from IGS Energy hereunder at my new location until such time as the NGDC accepts my enrollment with IGS Energy at my new location and/or transfers my contract to my new location and that the pricing hereunder will not be extended for additional months that I was not with IGS Energy, unless agreed to in writing by IGS Energy. Except as provided in this Agreement, if IGS Energy returns me to the NGDC's sales service, this Agreement will terminate without penalty to me.

Eligibility / Limitation of Liability / Jurisdiction: This Agreement is for residential and small commercial customers in the Columbia Gas of Ohio service territory. By entering this Agreement, I represent and agree that the account(s) served by IGS Energy under this Agreement is (are) residential or small commercial account(s), in the Utility service territory and I am not an existing IGS Energy customer. IGS Energy reserves the exclusive right, at any time, to not enroll or to terminate service to customer locations that do not meet the preceding criteria, including those that consume more than 5,000 CCF per year and return the customer to the NGDC (or previous IGS Energy product, whichever is applicable) with no penalty to IGS Energy. This limitation applies to related accounts that individually may not exceed the limit, but collectively may. Furthermore, participation in the program is subject to the rules of the NGDC and customers are sometimes terminated from the residential program either in error or for being in arrears. In such instances, I can contact the NGDC to correct the problem and be reinstated in the residential program. Regardless of the reason for termination, in no case will the original term be extended for months that I was unable to participate nor will IGS Energy have any liability for any early termination or for any months that I was unable to participate in the program. IGS Energy assumes no liability or responsibility for losses or consequential damages arising from items associated with the NGDC including, but not limited to: operations and maintenance of their system; any interruption of service; termination of service; or deterioration of service, nor does IGS Energy assume responsibility or liability for damages arising from any in-home or building damages and in addition shall not be responsible for any indirect, consequential, special or punitive damages whether arising under contract, tort (including negligence or strict liability) or any other legal theory. The parties agree that if the customer is unable to resolve its issues through the PUCO as detailed under "Contract and Dispute Resolution" above or if suit is filed, any legal action involving this Agreement shall be brought only in a court of the State of Ohio sitting in Franklin County, Ohio or the United States District Court sitting in Franklin County, Ohio. I submit to the personal jurisdiction in such courts and irrevocably waive any objections that I have or might have in the future to such courts as the proper forum for any and all actions arising under this Agreement. The parties agree that this Agreement shall be interpreted under the laws of the State of Ohio, regardless of Ohio's choice of law provisions.